

Position Service Technician – Petroleum

Location Mississauga, Ontario

Reports To: Ontario Retail Service Manager

Scope:

Under the direction of Service Manager, you will provide service, repair, maintenance, installation and trouble-shooting of liquid handling equipment and POS systems.

Responsibilities & Accountabilities:

- Prepare work orders and other necessary paperwork and documentation according to Company and customer requirements
- Accountable for maintaining service parts inventories in the assigned service van
- · Repair, maintain, install, and trouble-shoot problems with customer mechanical and electronic equipment
- Maintaining a clean driving record and producing a drivers' abstract upon request
- Meet scheduling and on-call requirements (service calls, customer service etc.)
- Ensure proper maintenance is conducted for Company tools, equipment and vehicles used
- Meet Company, Customer and Legislative health and safety standards (i.e. personal protective equipment, equipment/material handling etc.)
- Comply with all Company Policies and Procedures
- Other duties as assigned by the Branch/Service Manager

Qualifications:

- College Diploma, preferably in an electronics or mechanical discipline (or equivalent work experience)
- Certified as a Petroleum Equipment Mechanic is a requirement (PMH & PM1)
- Strong aptitude for electronic, mechanical and computer systems
- Hands-on experience or strong familiarity with Petroleum Handling Equipment (flow meters, pumps, valves, ATVC electronics, and wireless applications)
- Dispenser and electronic gauging experience is an asset
- A clean drivers' abstract, produced if an offer of employment is extended
- · Ability to work independently to efficiently manage the assigned customers' requests
- Excellent communication ability, time management and organizational skills
- An interest and motivation for building relationships with customers, utilizing outstanding interpersonal skills
- Must be able to work in a demanding environment, and enjoy learning new concepts and products
- Strong problem-solving ability, particularly relevant in managing customer concerns

Reasonable accommodations are available, upon request, to candidates participating in the selection process.

Should you require accommodation, please ensure to notify us in advance.

Please forward resume to hr@nee.ca