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Subject: Update: Service Bulletin 2464 - How to Clear Error Code 20 on the Encore 500 series dispenser
- Posted on FTP Site

Importance: High

Attn: NEE Service Managers and DSS Subcontractors

This is a reminder that the following GVR service bulletin has been released and has been posted on the NEE FTP site. Please ensure you and your technicians have read it:

- **Service Bulletin 2464 - How to Clear Error Code 20 on the Encore 500 series dispenser**

Please let me know if you have questions about accessing the FTP site.

Best regards,
Valorie

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