



May-31-13 9:25 AM  
TCR Warranty Extension

**Attn: NEE Service Managers and DSS Subcontractors**  
**Subject: GVR FlexPay EMV Card Reader Notice**

With the transition from the Chip and PIN card reader (TCR) to the new HCR, Gilbarco Veeder-Root is enhancing the current warranty program to help provide a seamless transition.

Program details:

- Chip and PIN card reader (TCR) requiring replacement between 06/01/2013 and 05/31/2014 will be replaced under warranty. This program will be applicable to all customers and covers all units that would otherwise be out of warranty during this timeframe. The program covers parts as well as mileage, travel and labour (MTL)
- Card reader replacements will be done with the HCR card reader kits (M12492K001) and GCM kits (M12024KXXX) where applicable. Please reference MDE-5030 for replacement requirements
- Please note this is not a one year extension of current dispenser warranties. It applies only to card reader replacements in the time period noted above

If you have any questions please contact your local NEE service office for further details.

Thank you,  
Nama Namasivayam