



January-30-13 11:15 AM

Attn: NEE Service Managers and DSS Subcontractors

Subject: Suncor

Please be note that on January 14<sup>th</sup> Service Bulletin 2412 was released for Pam 5000 software version 1.08. However, Suncor has requested that this new version not be installed in any Suncor site, until such time as Suncor has had a chance to test the software, and approve it for release into their sites.

If you have any questions please contact your local NEE service office.

Best regards,  
Valorie

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