



August-06-13 10:32 AM

Subject: Service Bulletin 2464 - How to Clear Error Code 20 on the Encore series dispenser - Posted on FTP Site

Importance: High

Attn: NEE Service Managers and DSS Subcontractors

This is a reminder that the following GVR service bulletin has been released and has been posted on the NEE FTP site. Please ensure you and your technicians have read it:

- **Service Bulletin 2464 - How to Clear Error Code 20 on the Encore series dispenser**

Please let me know if you have questions about accessing the FTP site.

Best regards,
Valorie

Valorie Hennessey BA BEd
Corporate Trainer/ERP Specialist
National Energy Equipment Inc
1850 Derry Rd East
Mississauga ON L5S 1Y6
B: (905) 564 - 2422 x1310
B: (905) 766 -1310
C: (647) 654-8185
vhennessey@nee.ca