

## MDE-5127 Warranty Return EMV® Part Checklist

<b>GVR SR #:</b>	<b>Dispenser S/N:</b>	<b>Fueling Position #:</b>	<b>Technician ID #:</b>
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<b>Please list only one component per form.</b>	<b>Site Address:</b>
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<input type="checkbox"/> TCR	<input type="checkbox"/> HCR	<b>Serial Number:</b>	<b>H/W REV:</b>
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Check applicable symptom	Symptom Description (From MDE-5118)	Enter the number of the last step completed per MDE-5118	Physical Damage <input type="checkbox"/> No <input type="checkbox"/> Yes (please describe)
<input type="checkbox"/>	Red-X with "Tamper"		<b>Additional Notes/Symptoms Not Listed:</b>
<input type="checkbox"/>	Red-X with "Bad Certificate"		
<input type="checkbox"/>	Red-X on Card Reader or Green screen ("Card Reader dismantled")		
<input type="checkbox"/>	Red-X on Card Reader		
<input type="checkbox"/>	Green Screen ["Card Reader Dismounted" (appears in red)]		
<input type="checkbox"/>	No response to card swipe		
<input type="checkbox"/>	No response to card insertion		
<input type="checkbox"/>	No clamping on chip card (single fueling position)		
<input type="checkbox"/>	No clamping on chip card		
<input type="checkbox"/>	Clamping at power up		
<input type="checkbox"/>	Card does not insert completely		
<input type="checkbox"/>	"Please remove card" on display, but no card inserted in Card Reader		

<input type="checkbox"/> Keypad	<b>Serial Number:</b>	<b>H/W REV:</b>
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Check applicable symptom	Symptom Description (From MDE-5118)	Enter the number of the last step completed per MDE-5118	Physical Damage <input type="checkbox"/> No <input type="checkbox"/> Yes (please describe)
<input type="checkbox"/>	Red-X over keypad or alarm LED is red on back side of keypad		<b>Additional Notes/Symptoms Not Listed:</b>
<input type="checkbox"/>	Green screen on SPOT display showing keypad disabled (appears in red)		
<input type="checkbox"/>	Rows or single buttons on keypad not working		
<input type="checkbox"/>	SPOT does not register keypad entries and no beep with key press		
<input type="checkbox"/>	SPOT registers keypad entries, but no beep		
<input type="checkbox"/>	Keypad beeps but SPOT does not register keypad entries		
<input type="checkbox"/>	"Bad Certificate" and SPOT does not respond to keypad at all		

<input type="checkbox"/> SPOT Display	<b>Serial Number:</b>	<b>PPN:</b>	<b>H/W REV:</b>
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Check applicable symptom	Symptom Description (From MDE-5118)	Enter the number of the last step completed per MDE-5118	Physical Damage <input type="checkbox"/> No <input type="checkbox"/> Yes (please describe)
<input type="checkbox"/>	"Debit Not Working"/"Debit Not Available" - Single fueling position		<b>Additional Notes/Symptoms Not Listed:</b>
<input type="checkbox"/>	Red (Amber) screen		
<input type="checkbox"/>	"System Error"		
<input type="checkbox"/>	"Secure Module Not Responding"		
<input type="checkbox"/>	Green screen - "Display Error" (appears in red)		
<input type="checkbox"/>	SPOT softkey(s) not working		
<input type="checkbox"/>	Unit does NOT accept RKL		
<input type="checkbox"/>	Rainbow screen		
<input type="checkbox"/>	"Bad Certificate" SPOT display		
<input type="checkbox"/>	SPOT stops at step 2 and displays "KO" during start-up		
<input type="checkbox"/>	Message tampered after software upgrade		
<input type="checkbox"/>	SPOT reboots itself continuously		
<input type="checkbox"/>	Red-X Card Reader		

<b>General Notes (Environmental conditions, etc.):</b>	<b>Technician Name:</b> <b>Signature:</b> <b>Date:</b>
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