



August-02-13 9:08 AM

Subject: MDE Release: Gilbarco EMV Debugging Guidelines

Importance: High

Attn: NEE Service Managers and DSS subcontractors

Please note the **MDE-5114 Troubleshooting Guide for Common EMV® CRIND® V50.4.05 (and Later) Issues in Canada · 07/13** has been released to print and GOLD documents on the Extranet. It can be found in the CRIND/TRIND documentation library.

Purpose

This manual provides troubleshooting guidelines for common issues with the EMV® Card Reader IN Dispenser (CRIND®) V50.4.05 (and later) in Canada.

Keywords

EMV, Card Reader IN Dispenser, CRIND; Point of Sale System, POS; Tribid Card Reader, TCR; Hybrid Card Reader, HCR; Secured PIN Pad for Outdoor Terminal, SPOT; V50.4.05, Troubleshooting, Issues, Canada

This version needs to replace and make obsolete any other versions that may have been distributed during Field trials.

Thank you,
Nama Namasivayam