



October-11-13 3:03 PM

Subject: Gilbarco Web Closure - SMS Link ONLY

Importance: High

Attn: NEE Service Managers and DSS Subcontractors

****Please ensure this information is passed along to all your technicians and administrative staff who use Gilbarco Web Closure****

This is a reminder that everyone entering warranty and commissioning details through the Gilbarco Web Closure program MUST do so using the SMS link:

<http://mymessage.gilbarco.com/SMS/mainMenu/mainMenu.jsp>

Some users have been trying to access the program using the old method through the Extranet. Please do NOT do this, if you log in through the Extranet users will knock each other offline and details will not get saved. Gilbarco gave us all direct access to the SMS site, and if you log in using the link your session will stay open for 45 minutes.

Please let me know if you have any questions.

Thank you,

Valorie

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