



July-24-13 3:12 PM

Subject: Gilbarco One Touch Canada (OTC) Training Now Available

Importance: High

Attn: NEE Service Managers and DSS Subcontractors

Please note that the Gilbarco training department has released the **online training course for One Touch Canada (OTC)**.

The only prerequisite for this course is GVR Fueling Site Safety certification – HOWEVER – **to get paid for an OTC call a technician must have three (3) valid certifications – Fueling Site Safety, Canadian Dispensing Systems and OTC Training Video. The primary technician on site must have all three certifications.** Technicians who are assisting (helper techs) need only Fueling Site Safety and the OTC training video.

The course is available on the “Self-enrollment” tab in the LMS (the WISE site – <http://wise.gilbarco.com>). When you log in select “Self-enrollment”, then “One Touch Canada (2013)” and click the icon on the top left of the window. This will add it to the “Canada” options along the left side of the LMS screen under “Main Menu”. The course will then be available for you to complete. Please see the attached document “One Touch Canada (OTC) Course Self-Enrollment” for further enrollment details.

There is no charge for the OTC Training Video course. There is a quiz following the video, technicians must answer all ten (10) questions correctly in order to receive certification on the OTC Training Video. The 10 questions will be randomly pulled from a pool of 20 questions. Technicians will be allowed three (3) attempts to answer all 10 questions correctly. All answers to the questions are found throughout the video, therefore you must watch the entire video to prepare for the test and the OTC program.

Technicians should be able to complete this training video course in approximately 40 minutes.

This OTC certification will expire in one year from the date of issue. The OTC program will be starting in August 2013 so please access this course as soon as possible to receive your certification. If you have any questions please submit them to technicaltraining@gilbarco.com

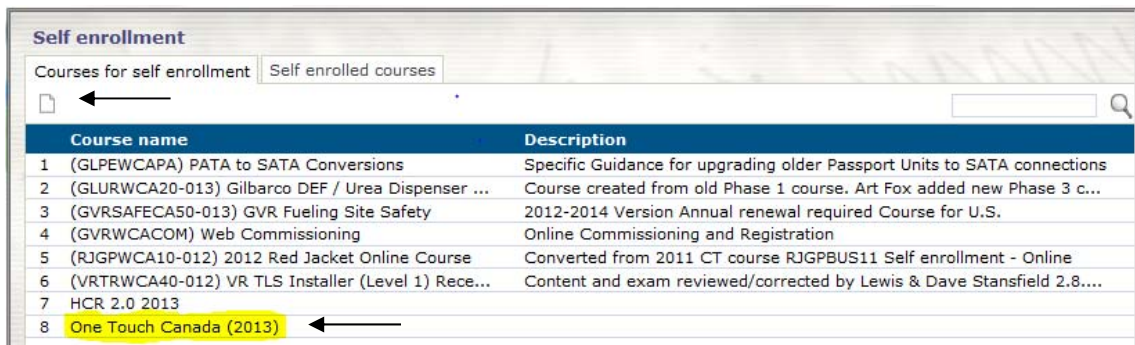
Thank you,
Nama Namasivayam

How to self-enroll in the One Touch Canada (2013) course

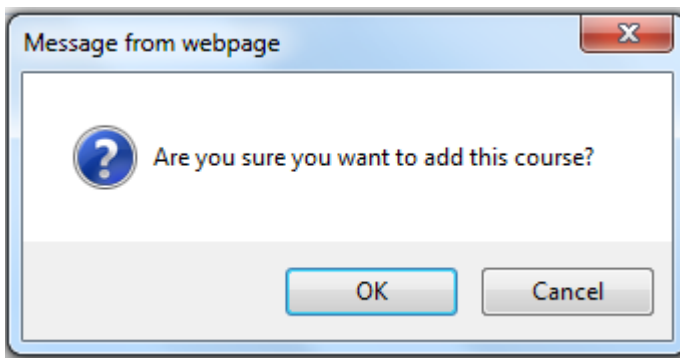
1. Log onto the WISE site (<http://wise.gilbarco.com>)
2. Select the “Self-enrollment” tab along the top of the screen:



3. Select “One Touch Canada (2013)” from the list of courses and then click on the note icon along the top left of the screen:



4. When prompted click OK to agree to add it:



5. The course will then be available for you to complete under the “Canada” link from the Main Menu along the left side of the screen
6. To print off your certificate after you have successfully completed the course please select the “My certificates” tab along the top of the main WISE window. Click on the One Touch Canada course from the list of certificates. Along the right of the window click on the “Open” hyperlink next to Diploma. You may print it off or save the certificate to your computer

One Touch Canada Training Video Available

This Bulletin Applies To Canada ONLY

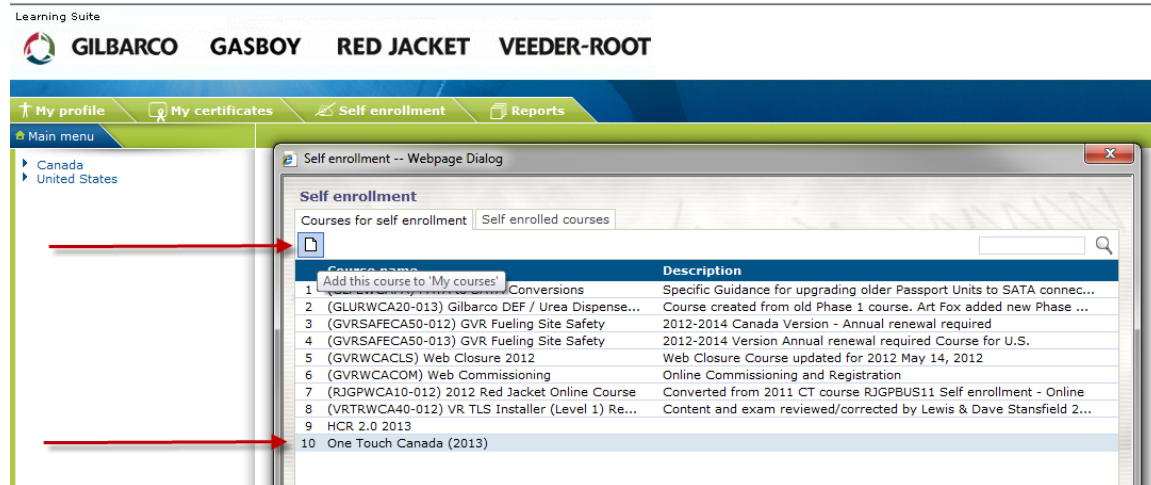
Date: July 23rd 2013

Applies to: One Touch Canada (OTC) - EMV Enablement Program

The Gilbarco Training Department has released a training video to familiarize an ASC Technician with the OTC process.

The course itself does not require a pre-requisite other than SAFETY; however, to get paid for an OTC Call, you must have 3 certifications (Safety, Dispenser & OTC Training Video). The primary technician onsite **must have** all 3 certifications. Technicians assisting (helper techs) only need Safety & the OTC Training Video Course.

The course is available on the Self-enrollment tab in LMS. When you log in, select Self-enrollment, then select One Touch Canada (2013), then click the icon to add this course to “My courses”.



Learning Suite

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Self enrollment -- Webpage Dialog

Self enrollment

Courses for self enrollment Self enrolled courses

Course name	Description
1 Add this course to 'My courses' Conversions	Specific Guidance for upgrading older Passport Units to SATA connec...
2 (GLURWCA20-013) Gilbarco DEF / Urea Dispense...	Course created from old Phase 1 course. Art Fox added new Phase ...
3 (GVRSAFCA50-012) GVR Fueling Site Safety	2012-2014 Canada Version - Annual renewal required
4 (GVRSAFCA50-013) GVR Fueling Site Safety	2012-2014 Version Annual renewal required Course for U.S.
5 (GVRWCACLS) Web Closure 2012	Web Closure Course updated for 2012 May 14, 2012
6 (GVRWCACOM) Web Commissioning	Online Commissioning and Registration
7 (RJGPWCA10-012) 2012 Red Jacket Online Course	Converted from 2011 CT course RJGPBUS11 Self enrollment - Online
8 (VRTRWCA40-012) VR TLS Installer (Level 1) Re...	Content and exam reviewed/corrected by Lewis & Dave Stansfield 2...
9 HCR 2.0 2013	
10 One Touch Canada (2013)	

There is no charge for the OTC Training Video Course.

A quiz will follow the video. The technician must answer all 10 questions correctly in order to receive certification on the OTC Training Video. The 10 questions will randomly be pulled from a pool of 20 questions. You will be allowed 3 attempts to answer all 10 correctly. All answers to the questions are found throughout the video, therefore you must watch the entire video to prepare for the test and the OTC program.

A technician should be able to complete this training video course in approx. 40 minutes.

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If you have any questions, please submit them to technicaltraining@gilbarco.com