



October-11-13 8:50 AM

Subject: Esso In-Tank Setup of Veeder-Root Programming

Importance: High

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Attn: NEE Service Managers and DSS Subcontractors

Effective Immediately, please do not make any changes to the to the following portions of the In-Tank Setup of Veeder-Root programming

- Tank Charts
- End Factor
- Accu-Chart Calibration

on **Esso/IOL Corporate sites** without contacting Debbie Ostridge, National Calibration Specialist at (Office) 905-886-1731 or (Cell) 416-578-7677.

Many sites have custom tank layouts developed by Veeder-Root FMS, and changes to these sections are causing immediate Wetstock Variances.

This results in a substantial amount of unnecessary paperwork for the retailer/CRUSO, and return trips to change the programming back.

Thank you,
Nama Namasivayam