

One Touch Canada Training Video Available This Bulletin Applies To Canada ONLY

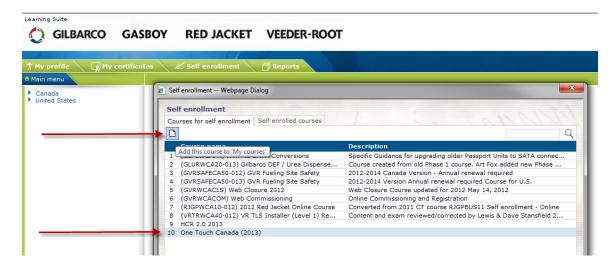
Date: July 23rd 2013

Applies to: One Touch Canada (OTC) - EMV Enablement Program

The Gilbarco Training Department has released a training video to familiarize an ASC Technician with the OTC process.

The course itself does not require a pre-requisite other than SAFETY; however, to get paid for an OTC Call, you must have 3 certifications (Safety, Dispenser & OTC Training Video). The primary technician onsite **must have** all 3 certifications. Technicians assisting (helper techs) only need Safety & the OTC Training Video Course.

The course is available on the Self-enrollment tab in LMS. When you log in, select Self-enrollment, then select One Touch Canada (2013), then click the icon to add this course to "My courses".



There is no charge for the OTC Training Video Course.

A quiz will follow the video. The technician must answer all 10 questions correctly in order to receive certification on the OTC Training Video. The 10 questions will randomly be pulled from a pool of 20 questions. You will be allowed 3 attempts to answer all 10 correctly. All answers to the questions are found throughout the video, therefore you must watch the entire video to prepare for the test and the OTC program.

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A technician should be able to complete this training video course in approx. 40 minutes.

This OTC certification will expire in one year from date of issue. The OTC program will be starting in August 2013 so please access this course as soon as possible to receive your certification.

If you have any questions, please submit them to technicaltraining@gilbarco.com

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