



## **The Standardized Service Coding/Terminology Document (MDE-3026) Has Been Updated**

### **Related Equipment:**

- All Gilbarco equipment

The Standardized Service Coding/Terminology MDE-3026, which contains the Fault, Cause and Remedy codes used to represent service rendered on Gilbarco equipment, has been updated. It contains the following changes:

- More Codes added for existing equipment
- Codes added for new equipment (E700/GCM, etc.)
- Some codes have been reworded for better definition
- Some codes have been eliminated (Ones with little or no use, or if duplicate exists)

Beginning Monday November 11, 2013 start using the updated Standardized Service Coding/Terminology MDE-3026H. You can download the updated document by going to the Gilbarco website GOLD and typing in "3026" in the text box provided on the right hand side of the screen. The document will come up and you can either save it, and or print a copy.

Please see next page in the document for specific changes.

<b>Description</b>	<b>Code</b>	<b>Change</b>	<b>New Description</b>	<b>Field</b>
ATC Cables	1341	Addition	Addition	Cause
ATC Node/T-Meter/Board	1342	Addition	Addition	Cause
ATC Probe	1343	Addition	Addition	Cause
Audio/Video	0028	Addition	Addition	Cause
Board, Beeper	2000	Addition	Addition	Cause
Board, FCB	2001	Addition	Addition	Cause
Board, HIP	2002	Addition	Addition	Cause
Board, Intercom	2003	Addition	Addition	Cause
Board, PIP	2004	Addition	Addition	Cause
Board, SIP	2005	Addition	Addition	Cause
Card Reader, HCR	0101	Addition	Addition	Cause
Card Reader, TCR	0102	Addition	Addition	Cause
Display, SPOT	0221	Addition	Addition	Cause
GCM	0103	Addition	Addition	Cause
Board, IS Barrier	0480	Addition	Addition	Cause
Keypad, EMV	0741	Addition	Addition	Cause
Keypad, EPP	0742	Addition	Addition	Cause
Valve, Other	1296	Addition	Addition	Cause
Valve- Proportional	1297	Addition	Addition	Cause
X on Reader (Dismount)	141	Addition	Addition	Fault
X On Keypad (Dismount)	142	Addition	Addition	Fault
Red/Amber SYSTEM ERROR On Display	143	Addition	Addition	Fault
ATC Error Code On Dispenser	144	Addition	Addition	Fault
Lost Activation Keypad- Green Screen	231	Addition	Addition	Fault
Lost Activation Reader- Green Screen	232	Addition	Addition	Fault
Debit Card NOT Accepted	233	Addition	Addition	Fault
CRIND Locked Up (Screens Stuck)	234	Addition	Addition	Fault
Controller/POS Coldstart	2141	Addition	Addition	Remedy
Controller/POS Warmstart	2142	Addition	Addition	Remedy
Replace Tank Farm Component	2205	Addition	Addition	Remedy
Activation, Initial	4000	Addition	Addition	Remedy
Activation, Reactivation	4010	Addition	Addition	Remedy
RKL	4020	Addition	Addition	Remedy
EMV Table Download	4030	Addition	Addition	Remedy
Audio/Video Board	0028	Delete	Delete	Cause
Diaphragm	0210	Delete	Delete	Cause
Floppy Drive	0700	Delete	Delete	Cause

Description	Code	Change	New Description	Field
Keycaps	0500	Delete	Delete	Cause
PIN Pad-Indoor	0730	Delete	Delete	Cause
PIN Pad- Outdoor (EPP)	0740	Delete	Delete	Cause
Smart Connect	1087	Delete	Delete	Cause
Speaker	0020	Delete	Delete	Cause
Wisdom	1350	Delete	Delete	Cause
Weather (Damage)	0820	Delete	Delete	Fault
Incorrect- Replaced	2050	Delete	Delete	Remedy
Luke-Warmstart	2165	Delete	Delete	Remedy
Missing-Replaced	2070	Delete	Delete	Remedy
Network/Line Problem	2090	Delete	Delete	Remedy
Operator Assistance	2110	Delete	Delete	Remedy
Preventative Maintenance	2130	Delete	Delete	Remedy
Ram Clear/Reprogram (CRIND Coldstart)	2150	Delete	Delete	Remedy
Reset	2230	Delete	Delete	Remedy
Started Up	2260	Delete	Delete	Remedy
Blend Controller Board	0073	New Description	Board, Blend Controller	Cause
Card Reader	0100	New Description	Card Reader, Other	Cause
CRIND Logic Board	0180	New Description	Board, CRIND	Cause
Display	0220	New Description	Display, Other	Cause
Gateway/IO Board	0450	New Description	Board, Gateway	Cause
Hydraulic Interface Board	0440	New Description	Board, Hydraulic interface	Cause
IS Barrier Board	0480	New Description	Board, IS Barrier	Cause
Keypad	0505	New Description	Keypad, Other	Cause
Memory Board	0570	New Description	Board, Memory	Cause
Meter	0590	New Description	Meter, Other	Cause
Mother Board	0610	New Description	Board, Mother	Cause
Motor Drive Board	0360	New Description	Board, Motor Drive	Cause
Pump Control/Logic Board	0910	New Description	Board, Control Logic	Cause
Regulator Board	0985	New Description	Board, Regulator	Cause
Relay/Relay Control Board	0990	New Description	Board, Relay/Relay Control	Cause
Valve Driver Board	0940	New Description	Board, Valve Driver	Cause
Adjusted	2010	New Description	Adjustment Mechanical	Remedy
Cycled Power/Coldstart (Dispenser Coldstart)	2040	New Description	Coldstart/Ram Clear/Purge	Remedy
Network Download	2080	New Description	Network Issue	Remedy
Reboot/Warmstart	2160	New Description	Cycled Power/Reboot/Warmstart	Remedy