



Canada Only!

**EMV Troubleshooting Guide For Canada MDE-5118
Is Now Available on GOLD (Canada Only!)**

Related Equipment:

- TCR Card Reader
- HCR Card Reader
- EMV Keypad
- SPOT Display
- HIP Board
- SIP Board
- Host issues
- POS issues

Purpose:

The EMV Troubleshooting Guide for Canada MDE-5118 provides field technicians with clear troubleshooting steps to minimize unnecessary replacement of hardware, thus saving time and effort spent on service calls.

MDE-5118 replaces the current Canada EMV troubleshooting manual MDE-5114. This document should be thoroughly followed when performing a service call on the above listed equipment **before** any parts are replaced.

MDE-5118 can be found in the FlexPay EMV library. MDE-5114 has been removed from GOLD.